

Social Care, Health and Wellbeing

Specialist Children's Services Performance Management Scorecard

5th July 2016

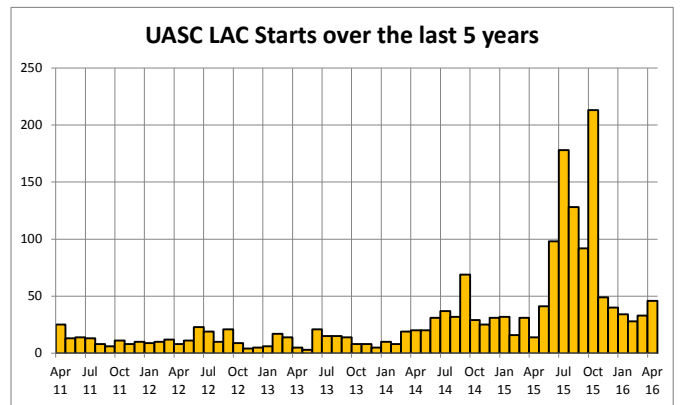
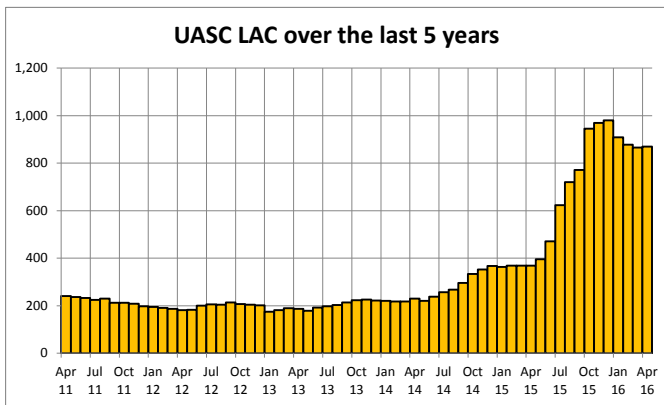
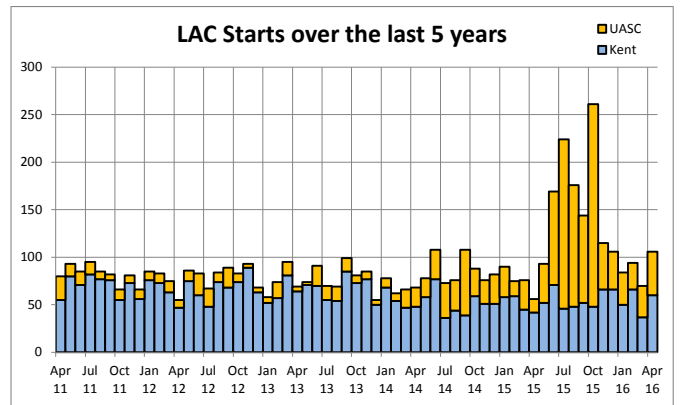
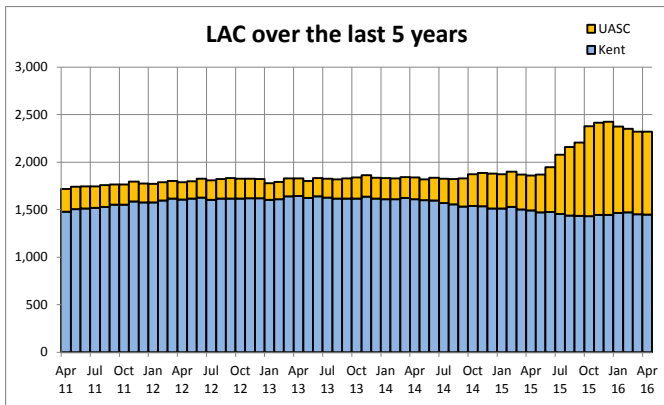
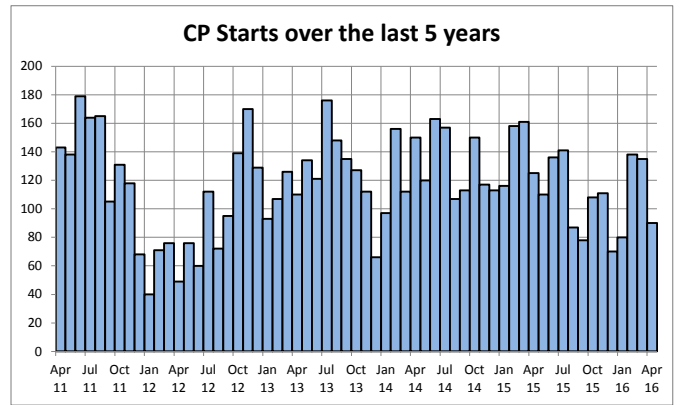
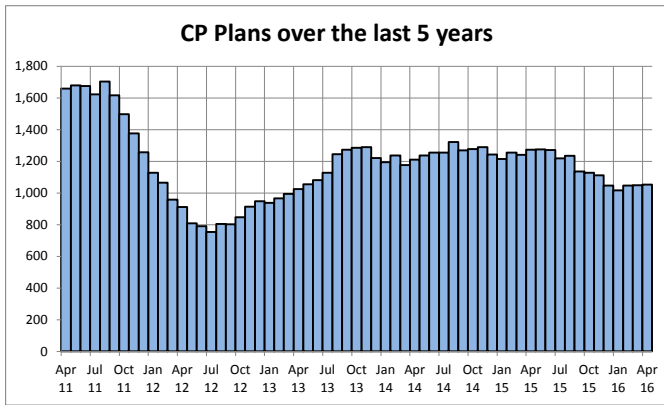
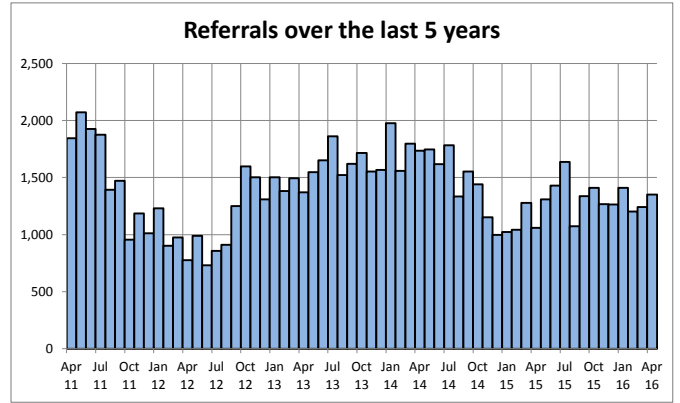
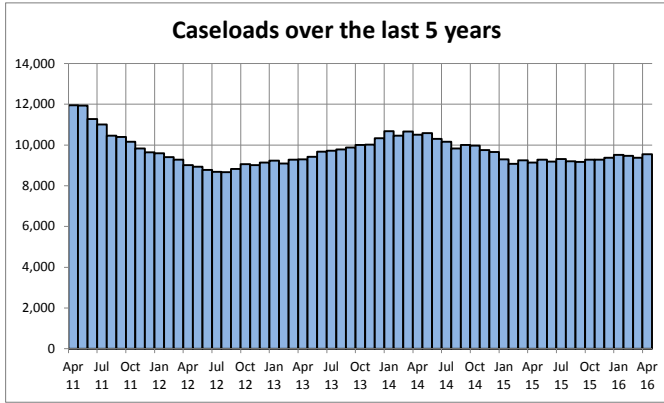


SCS Activity

	Caseloads - This month	Caseloads - Last month	Caseloads - Change	Referrals in last month	CF Assessments in last month	CP Plans - This month	CP Plans - Last month	CP Plans - Change	CP Starts in last month	CP Ends in last month	Total LAC - This month	Total LAC - Last month	Total LAC - Change	UASC LAC - This month	UASC LAC - Last month	UASC LAC - Change	LAC Starts in last month	LAC Ends in last month	PF Cases - This month	PF Cases - Last month	PF Cases - Change
Kent	9540	9377	+163	1352	1374	1052	1049	+3	90	87	2320	2320	0	870	866	+4	106	96	32	32	0
North Kent	1110	1114	-4	252	254	183	185	-2	6	9	282	293	-11	70	73	-3	7	13	3	3	0
East Kent	2446	2248	+198	510	369	372	381	-9	26	35	625	626	-1	87	92	-5	18	17	8	11	-3
South Kent	1766	1814	-48	275	385	305	305	0	31	31	379	387	-8	58	61	-3	9	17	13	12	+1
West Kent	1312	1318	-6	203	233	186	172	+14	27	12	357	365	-8	95	97	-2	12	15	5	6	-1
Disability Service	1196	1201	-5	24	72	6	6	0	0	0	102	102	0	0	0	0	2	2	0	0	0
Ashford AIT & FST	423	454	-31	78	114	106	112	-6	8	7	6	13	-7	0	0	0	4	0	1	1	0
Canterbury AIT & FST	389	337	+52	126	74	103	106	-3	4	7	8	10	-2	0	0	0	1	3	4	7	-3
Dartford AIT & FST	208	189	+19	94	74	54	54	0	1	1	2	4	-2	0	0	0	2	2	0	0	0
Dover AIT & FST	441	426	+15	100	104	95	81	+14	16	2	6	7	-1	0	0	0	1	2	12	11	+1
Gravesham AIT & FST	363	382	-19	91	91	85	90	-5	1	3	1	2	-1	0	0	0	5	0	1	1	0
Maidstone AIT & FST	414	413	+1	82	123	81	75	+6	17	11	6	4	+2	0	0	0	5	2	2	2	0
Sevenoaks AIT & FST	211	219	-8	63	81	34	31	+3	4	2	2	2	0	0	0	0	0	0	2	2	0
Shepway AIT & FST	483	516	-33	94	153	95	110	-15	4	16	2	6	-4	0	0	0	3	0	0	0	0
Swale AIT & FST	604	556	+48	161	121	119	123	-4	5	9	9	4	+5	0	0	0	8	1	4	2	+2
Thanet Margate	415	333	+82	135	81	67	69	-2	5	7	4	1	+3	0	1	-1	4	1	0	0	0
Thanet Ramsgate	337	295	+42	79	64	68	67	+1	11	9	8	2	+6	0	2	-2	8	1	3	2	+1
The Weald AIT & FST	471	458	+13	118	96	95	87	+8	10	1	1	1	0	0	0	0	5	4	3	4	-1
North Kent CIC	294	296	-2	0	2	10	10	0	0	3	275	282	-7	70	73	-3	0	10	0	0	0
East Kent (Can/Swa) CIC	342	349	-7	3	6	5	5	0	0	0	322	321	+1	57	60	-3	2	6	0	0	0
East Kent (Tha) CIC	304	317	-13	0	13	10	11	-1	1	3	271	273	-2	30	32	-2	2	4	0	0	0
South Kent CIC	390	382	+8	0	2	7	2	+5	1	6	357	354	+3	58	61	-3	0	15	0	0	0
West Kent CIC	407	419	-12	0	6	10	10	0	0	0	349	358	-9	95	97	-2	1	9	0	0	0
SUASC Service	578	574	+4	47	57	0	0	0	0	0	560	543	+17	560	543	+17	36	26	0	0	0
Disability EK	576	573	+3	10	39	4	3	+1	0	0	70	65	+5	0	0	0	2	1	0	0	0
Disability WK	620	628	-8	14	33	2	3	-1	0	0	32	37	-5	0	0	0	0	1	0	0	0
Adoption & SG	76	75	+1	8	1	0	0	0	0	0	3	4	-1	0	0	0	0	0	0	0	0
Care Leaver Service (18+)	1028	1005	+23	1	1	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0

SCS Activity

County Level



Scorecard - Kent

Apr 2016

ID	Indicators	Polarity	Data Period	Latest Result				1 month ago		1 year ago		Short Term Performance: Rolling 3 months and RAG Status
				Latest Result and RAG Status	Num	Denom	Target for 16/17	Result	DoT	Result	DoT	
REFERRAL AND ASSESSMENTS												
1	% of referrals with a previous referral within 12 months	L	R12M	21.7% G	3460	15934	25.0%	21.3% ↓	28.0% ↑	23.6% G		
2	% of C&F Assessments that were carried out within 45 working days	H	R12M	89.2% A	14790	16586	90.0%	89.5% ↓	86.0% ↑	88.8% A		
3	Number of C&F Assessments in progress outside of timescale	L	SS	32 G	-	-	75	38 ↑	23 ↓	-	-	
4	% of Children seen at C&F Assessment	H	R12M	98.0% G	15562	15876	98.0%	97.8% ↑	97.2% ↑	98.6% G		
CHILDREN IN NEED												
5	% of CIN with a CIN Plan in place	H	SS	87.0% A	2170	2493	90.0%	85.9% ↑	87.4% ↓	-	-	
6	% of CIN who have been seen in the last 28 days	H	SS	83.4% G	1648	1975	80.0%	82.3% ↑	77.3% ↑	-	-	
7	Numbers of Unallocated Cases	L	SS	0 G	-	-	0	3 ↑	0 ↓	-	-	
PRIVATE FOSTERING												
8	% of PF visits held in timescale (Current PF Arrangements only)	H	SS	87.3% A	172	197	90.0%	86.6% ↑			-	
CHILD PROTECTION												
9	% of Current CP Plans lasting 18 months or more	L	SS	8.0% G	84	1052	10.0%	7.0% ↓	4.2% ↓	-	-	
10	% of CP Visits held within timescale (Current CP only)	H	SS	90.8% G	17629	19419	90.0%	90.7% ↑	93.5% ↓	-	-	
11	% of CP cases which were reviewed within required timescales	H	SS	99.9% G	702	703	98.0%	100.0% ↓	100.0% ↓	-	-	
12	% of Children becoming CP for a second or subsequent time	T	R12M	19.7% G	253	1284	17.5%	20.0% ↑	18.4% ↓	20.4% A		
13	% of CP Plans lasting 2 years or more at the point of de-registration	L	R12M	2.3% G	35	1504	5.0%	2.9% ↑	2.7% ↑	2.4% G		
14	% of Children seen at Section 47 enquiry	H	R12M	98.1% G	4432	4517	98.0%	98.1% ↓	98.8% ↓	98.8% G		
15	% of ICPC's held within 15 working days of the S47 enquiry starting	H	R12M	84.2% G	1134	1346	80.0%	84.0% ↑	81.7% ↑	81.2% G		
CHILDREN IN CARE												
16	CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.8% A	296	2320	10.0%	12.5% ↓	9.7% ↓	-	-	
17	CIC Placement Stability: % in same placement for last 2 years	H	SS	69.3% A	398	574	70.0%	69.9% ↓	72.6% ↓	-	-	
18	% of CIC Foster Care in KCC Foster Care/Rel & Friends placements (exc UASC)	H	SS	87.4% G	1043	1194	85.0%	87.2% ↑	84.8% ↑	-	-	
19	% of CIC placed within 20 miles from home (exc UASC)	H	SS	81.5% G	1143	1403	80.0%	81.3% ↑	82.4% ↓	-	-	
20	% of Children who participated at CIC Reviews	H	R12M	94.8% A	5559	5865	95.0%	95.1% ↓	95.6% ↓	94.8% A		
21	% of CIC cases which were reviewed within required timescales	H	SS	96.4% A	2146	2226	98.0%	97.9% ↑	99.4% ↓	-	-	
22	% of CIC cases where all Dental Checks were held within required timescale	H	SS	95.6% G	2128	2226	90.0%	90.4% ↑	94.3% ↑	-	-	
23	% of CIC cases where all Health Assessments were held within required timescale	H	SS	79.8% R	1776	2226	90.0%	86.7% ↓	87.2% ↓	-	-	
24	% of IHA referrals within 5 working days of becoming Looked After	H	R12M	37.3% R	544	1458	90.0%	34.6% ↑	13.7% ↑	81.3% A		
25	% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	80.8% G	1212	1500	80.0%	84.3% ↓	74.7% ↑	-	-	
26	% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	60.2% G	630	1047	60.0%	59.5% ↑	48.0% ↑	-	-	
ADOPTION												
27	% of cases adoption agreed as plan within 4mths, for those with an agency decision	H	R12M	67.6% A	71	105	75.0%	70.7% ↓	64.6% ↑	54.5% R		
28	Ave. no of days between bla and moving in with adoptive family (for children adopted)	L	R12M	491.1 A	48616	99	426.0	489.3 ↓	513.5 ↑	279.2 G		
29	Ave. no of days between court authority to place a child and the decision on a match	L	R12M	222.2 A	21332	96	121.0	218.3 ↓	189.3 ↓	108.4 G		
30	% of Children leaving care who were adopted (exc UASC)	H	R12M	14.6% G	99	679	13.0%	15.8% ↓	25.9% ↓	16.2% G		
CARE LEAVERS												
31	% of Care Leavers that Kent is in touch with	H	R12M	71.1% A	1071	1506	75.0%	71.0% ↑		70.2% A		
32	% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	92.5% G	995	1076	90.0%	92.6% ↓		90.8% G		
33	% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	58.6% A	631	1076	65.0%	58.9% ↓		60.2% A		
34	% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	94.4% G	954	1011	90.0%	90.9% ↑		-	-	
QUALITY ASSURANCE												
35	% of Case File Audits completed	H	R12M	96.1% G	672	699	95.0%	98.8% ↓	96.1% ↑	88.6% A		
36	% of Case File Audits rated Good or outstanding	H	R12M	55.5% A	373	672	60.0%	53.5% ↑	37.9% ↑	64.2% G		
37	% of Case File Audits rated inadequate	L	R12M	3.9% A	26	672	0.0%	3.8% ↓	10.0% ↑	4.3% A		
38	% of CP Social Work Reports rated good or outstanding	H	R12M	66.6% A	1552	2332	75.0%	68.1% ↓	71.4% ↓	56.8% R		
39	% of CIC Care Plans rated good or outstanding	H	R12M	62.3% A	3813	6119	75.0%	61.9% ↑	49.5% ↑	65.5% A		
STAFFING												
40	% of caseholding posts filled by KCC Permanent QSW	H	SS	74.6% A	327.0	438.2	83.0%	75.6% ↓	78.8% ↓	-	-	
41	% of caseholding posts filled by agency staff	L	SS	21.2% A	92.8	438.2	17.0%	20.0% ↓	18.6% ↓	-	-	
42	Average Caseloads of social workers in CIC Teams	L	SS	16.1 A	1737	108.1	15.0	16.0 ↓	16.3 ↑	-	-	
43	Average Caseloads of social workers in CSWTs	L	SS	21.1 A	4759	225.8	18.0	20.2 ↓	20.2 ↓	-	-	
44	Average Caseloads of fostering social workers	L	SS	18.3 A	847	46.4	18.0	18.3 ↑	18.2 ↓	-	-	

GREEN AMBER RED

LATEST PERFORMANCE RAG RATING

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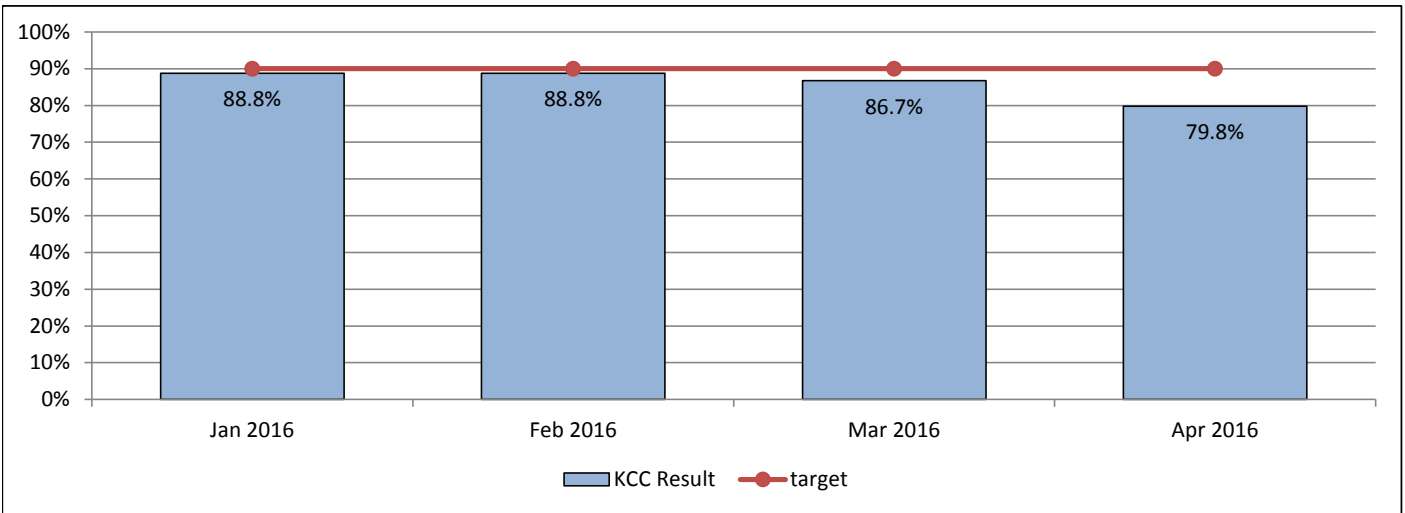
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Scorecard - Impact of UASC

Indicators	Polarity	Data Period	INCLUDING UASC				EXCLUDING UASC			Variance with UASC excluded		
			Latest Result and RAG Status	Num	Denom	Target for 16/17	Latest Result and RAG Status	Num	Denom			
CHILDREN IN CARE - KENT												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.8%	A	296	2320	10.0%	11.7%	A	170	1450	-1.0%
CIC Placement Stability: % in same placement for last 2 years	H	SS	69.3%	A	398	574	70.0%	69.5%	A	395	568	+0.2%
% of Children who participated at CIC Reviews	H	R12M	94.8%	A	5559	5865	95.0%	96.8%	G	3450	3564	+2.0%
% of CIC cases which were reviewed within required timescales	H	SS	96.4%	A	2146	2226	98.0%	100.0%	G	1399	1399	+3.6%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	95.6%	G	2128	2226	90.0%	95.0%	G	1329	1399	-0.6%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	79.8%	R	1776	2226	90.0%	92.6%	G	1295	1399	+12.8%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	37.3%	R	544	1458	90.0%	55.7%	R	288	517	+18.4%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	80.8%	G	1212	1500	80.0%	89.0%	G	956	1074	+8.2%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	60.2%	G	630	1047	60.0%	60.9%	G	567	931	+0.7%
CHILDREN IN CARE - NORTH KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	15.2%	R	43	282	10.0%	12.7%	A	27	212	-2.5%
CIC Placement Stability: % in same placement for last 2 years	H	SS	66.7%	A	46	69	70.0%	66.7%	A	46	69	0.0%
% of Children who participated at CIC Reviews	H	R12M	94.8%	A	694	732	95.0%	96.6%	G	477	494	+1.7%
% of CIC cases which were reviewed within required timescales	H	SS	99.6%	G	275	276	98.0%	100.0%	G	206	206	+0.4%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	93.8%	G	259	276	90.0%	95.6%	G	197	206	+1.8%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	88.0%	A	243	276	90.0%	95.1%	G	196	206	+7.1%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	76.7%	R	66	86	90.0%	77.6%	R	66	85	+0.9%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	92.7%	G	164	177	80.0%	92.9%	G	145	156	+0.3%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	52.3%	A	80	153	60.0%	52.4%	A	65	124	+0.1%
CHILDREN IN CARE - EAST KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	13.0%	A	81	625	10.0%	12.6%	A	68	538	-0.3%
CIC Placement Stability: % in same placement for last 2 years	H	SS	74.1%	G	166	224	70.0%	74.7%	G	165	221	+0.6%
% of Children who participated at CIC Reviews	H	R12M	95.2%	G	1600	1681	95.0%	98.3%	G	1349	1373	+3.1%
% of CIC cases which were reviewed within required timescales	H	SS	100.0%	G	609	609	98.0%	100.0%	G	522	522	0.0%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	91.3%	G	556	609	90.0%	92.0%	G	480	522	+0.7%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	84.9%	R	517	609	90.0%	89.5%	A	467	522	+4.6%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	37.0%	R	60	162	90.0%	37.0%	R	60	162	0.0%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	88.7%	G	393	443	80.0%	90.2%	G	359	398	+1.5%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	67.0%	G	270	403	60.0%	68.5%	G	248	362	+1.5%
CHILDREN IN CARE - SOUTH KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	11.3%	A	43	379	10.0%	11.8%	A	38	321	+0.5%
CIC Placement Stability: % in same placement for last 2 years	H	SS	68.5%	A	74	108	70.0%	68.6%	A	72	105	+0.1%
% of Children who participated at CIC Reviews	H	R12M	96.1%	G	949	987	95.0%	96.2%	G	756	786	+0.0%
% of CIC cases which were reviewed within required timescales	H	SS	100.0%	G	370	370	98.0%	100.0%	G	312	312	0.0%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	97.6%	G	361	370	90.0%	97.8%	G	305	312	+0.2%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	93.2%	G	345	370	90.0%	94.2%	G	294	312	+1.0%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	74.2%	R	112	151	90.0%	74.7%	R	112	150	+0.5%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	89.8%	G	239	266	80.0%	89.6%	G	216	241	-0.2%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	70.5%	G	153	217	60.0%	69.8%	G	132	189	-0.7%
CHILDREN IN CARE - WEST KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	16.2%	R	58	357	10.0%	12.6%	A	33	262	-3.7%
CIC Placement Stability: % in same placement for last 2 years	H	SS	59.7%	R	74	124	70.0%	59.7%	R	74	124	0.0%
% of Children who participated at CIC Reviews	H	R12M	95.4%	G	849	890	95.0%	96.1%	G	623	648	+0.7%
% of CIC cases which were reviewed within required timescales	H	SS	100.0%	G	349	349	98.0%	100.0%	G	254	254	0.0%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	95.1%	G	332	349	90.0%	96.1%	G	244	254	+0.9%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	82.8%	R	289	349	90.0%	92.9%	G	236	254	+10.1%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	42.2%	R	35	83	90.0%	42.7%	R	35	82	+0.5%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	81.5%	G	203	249	80.0%	86.2%	G	168	195	+4.6%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	35.7%	R	70	196	60.0%	36.5%	R	65	178	+0.8%
OTHER INDICATORS - KENT												
% of Care Leavers that Kent is in touch with	H	R12M	71.1%	A	1071	1506	75.0%	76.0%	G	657	864	+4.9%
% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	92.5%	G	995	1076	90.0%	91.3%	G	599	656	-1.2%
% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	58.6%	A	631	1076	65.0%	53.2%	R	349	656	-5.4%
% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	94.4%	G	954	1011	90.0%	95.5%	G	528	553	+1.1%
% of C&F Assessments that were carried out within 45 working days	H	R12M	89.2%	A	14790	16586	90.0%	90.0%	A	14298	15893	+0.8%
Numbers of Unallocated Cases	L	SS	0	G	-	-	0	0	G	-	-	0

% of CIC Cases where all Health Assessments were held within required timescale			Red
Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Jan 2016	Feb 2016	Mar 2016	Apr 2016
KCC Result	88.8%	88.8%	86.7%	79.8%
Target	90.0%	90.0%	90.0%	90.0%
RAG Rating	Amber	Amber	Amber	Red

Commentary

If Unaccompanied Asylum Seeking Children (UASC) are excluded from this performance measure performance for April is 92.6% and above the Target set.

A weekly clinic is now in place at one of the reception centres to provide Initial Health Assessments for new arrivals, and for UASC living in the community additional clinics have been set up by the Health Service to respond to the levels of demand.

Data Notes

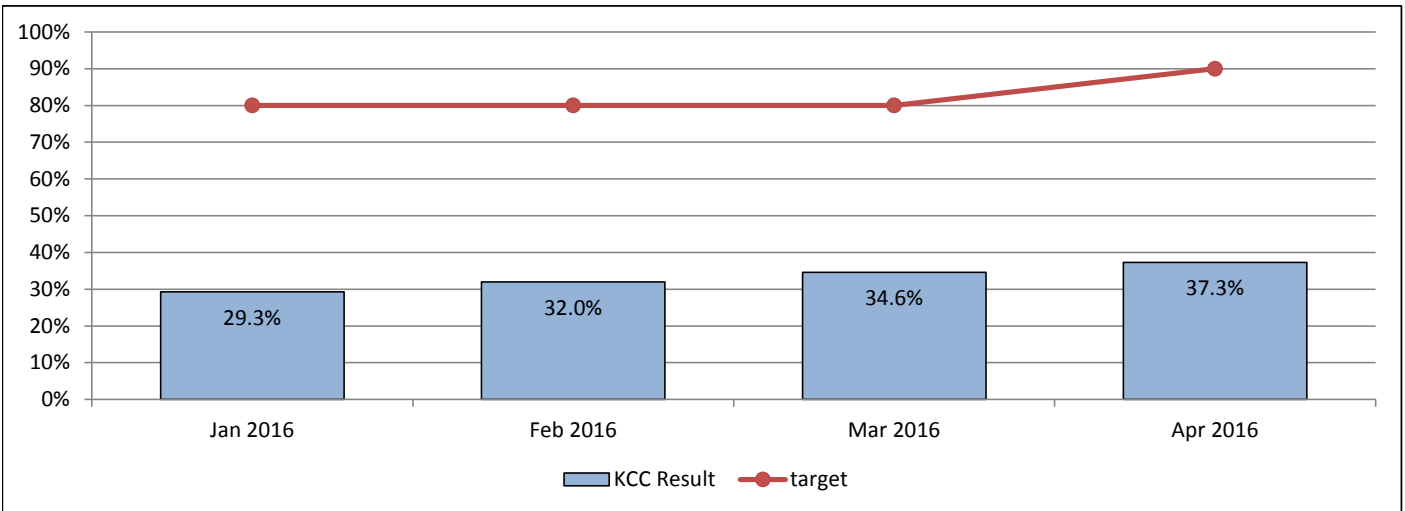
Target: 90% (RAG Bandings: Below 85% = Red, 85% to 90% = Amber, 90% and above = Green)

Tolerance: Higher values are better

Data: Figures shown are a snapshot as at 30/04/2016

Data Source: Liberi

% of IHA referrals within 5 working days of becoming looked after			Red
Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Jan 2016	Feb 2016	Mar 2016	Apr 2016
KCC Result	29.3%	32.0%	34.6%	37.3%
Target	80.0%	80.0%	80.0%	90.0%
RAG Rating	Red	Red	Red	Red

Commentary

This performance measure relates to the notification to the Health Service for an Initial Health Assessment within 5 working days for children and young people who have become looked after.

Performance against this measure had been poor during 2015/16, due to a combination of process and incomplete recording of data. This measure has therefore been included as a new performance measure into the SCS Monthly Scorecard to ensure that referrals to Health are made in a timely and consistent manner.

The performance rate of 37.3% relates to a rolling 12 months average. The implementation of new business processes, and the monitoring of compliance across operational teams, has significantly improved more recent performance. The rolling 3 months average (February-April 2016) shows performance as being 81.3%.

Data Notes

Target: 90% (RAG Bandings: Below 80% = Red, 80% to 90% = Amber, 90% and above = Green)

Tolerance: Higher values are better

Data: Figures shown are based on a rolling 12 month period. The result for April 2016 for example shows performance for May 2015 to April 2016.

Data Source: Liberi